US/Aging





DIAL 888.677.1199

Disability Information & Access Line

Your primary vaccine access resource

Question 1

What are the questions you have about data going into this presentation? What made you choose this session?



Putting Your Organization's Demographic Data to Work

Pre-Conference Intensive

July 8, 2024

Question 2

What type of organization are you from?

- Area Agency on Aging/ ADRC
- State Unit on Aging
- Title VI or Tribal Organization
- CIL or other disability organization
- Other CBO or business



Presenters

- Sara Tribe Clark, USAging
- Zach Trammel, USAging
- Nanette Relave, ADvancing States, National I&R Support Center, Director
- Alice Huang, Assistant Commissioner, Baltimore City Health Department
- **Dr. Amanda Smith**, Epidemiologist, Baltimore City Health Department
- Noelia Moussignac, Data Dissemination Specialist, U.S. Census Bureau

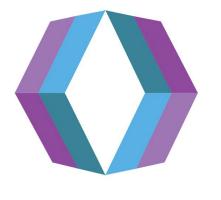












NATIONAL

INFORMATION & REFERRAL SUPPORT CENTER







Our mission is to design, improve, and sustain state systems delivering long-term services and supports for older adults, people with disabilities, and their caregivers.





NATIONAL INFORMATION & REFERRAL SUPPORT CENTER



Services



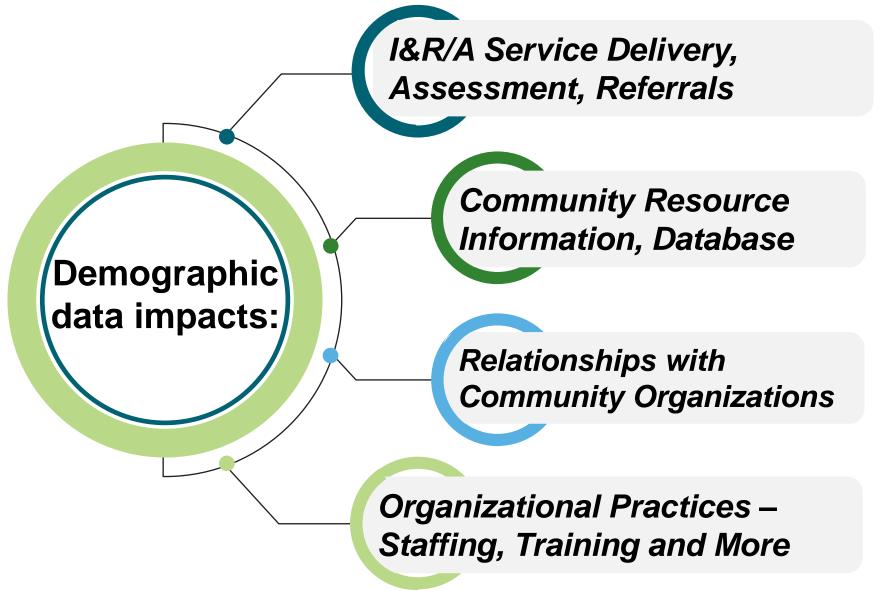
- ➤ Technical Assistance and Training Webinars
- Training: Online training;
 Inform USA certification training;
 and Train the Trainer
- Distribution lists: sharing information and resources advancingstates.org/community-opportunities/stay-informed
- National surveys: Aging and Disability I&R/A Networks
- National training events:HCBS and partner conferences



Goal

To build capacity and promote continuing development of aging and disability information and referral services nationwide.

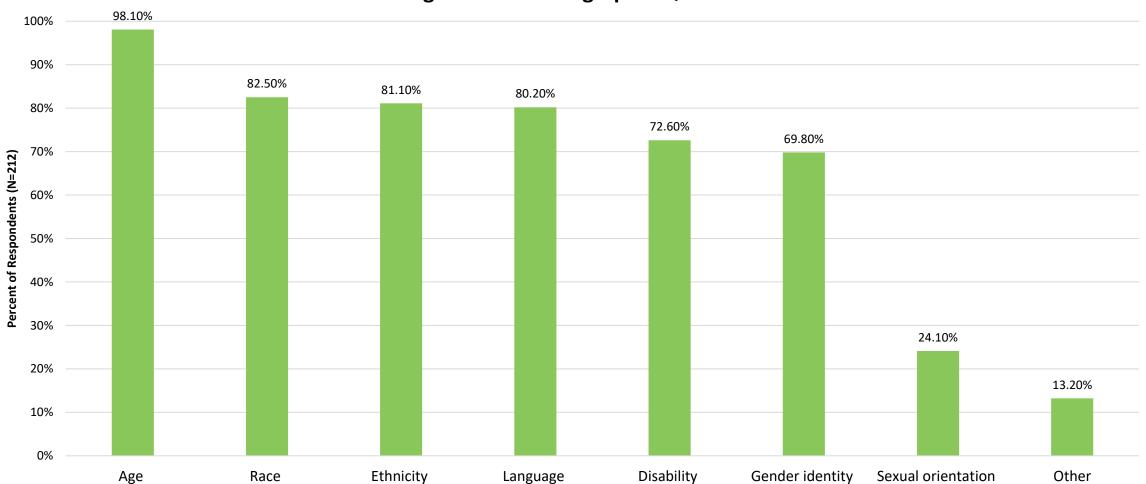






Collecting demographic information

Categories for Demographic Questions





How to ask demographic questions and maintain rapport? Training on asking demographic questions

- Training through Inform USA
 - What Color Are Your Socks?
- SAGE training and certification
- Agency provides direct training on asking demographic questions (onboarding and ongoing)
- Shadowing experienced resource specialists; supervision
- Incorporated into DEIA training
- Suggested ways to ask questions; scripts; examples
- Inclusive language training; gender identity training
- Visibility Matters training



YOUR PRESENTERS TODAY

Ciara Doyle - COO, 211info Oregon & SW Washington ciara.doyle@211info.org

Nickcolynn Nixon - Community Information Specialis 211info, Oregon & SW Washington nickcolynn@211info.org

Lacey Hanson - Technical Sub-administrator & Trainer for I&R and Resource

ADRC of Oregon

lacey.hanson@multco.us





Asking demographic questions can make a difference: Agencies use diversity data for service improvements

- Create heat maps for underserved areas
- We use language data to justify the need for language support services
- To expand our resource database
- Ensure content accessibility and ease of use
- Ensure that staff represent the community we serve
- To foster new community partnerships
- Data has driven strategic planning to increase our presence in underserved communities
- To understand who we are not serving and change our outreach policies

Caawinaya Waayeelka Minnesota



800-333-2433

Guriyaynta

- · Guriyayn la awoodo
- Taakulaynta noolaanshaha/guriga kalkaaliska
- Dib u habbaynta guriga

Caymiska Caafimaadka

- Caawimada Caafimaadka (Medicaid) • Ka dhaafidaha iyo Daryeelka Beddelka ah
- · Dawo gorida iyo biilasha Medicare

Kaalmada Dhagaalaha

- Caawimada cuntadda SNAP Latalinta maaliyada

Taageerooyinka Bulshadda

- · Adeegyada hawsha guriga
- Warqadda boos ku dirista iyo diyaarinta

Kaalmada Sharciga

- · Ka hortagga khiyaamada
- · Dardaaranka daryeelka caafimaadka · Qorshaynta Hantida dhulka
- The Senior LinkAge Line® waa adeega Guddida Minnesota ee Gabowga iyo Wakaaladaha Aaga ee Gabowga (Minnesota Board on Aging and Area Agencies on Aging).

mn.gov/senior-linkage-line

The role and importance of demographic information is presented throughout the Standards for Professional I&R

- 5.13 The I&R service engages **different demographic groups** in the community to determine how they access information.
- 11.4 Database Curators engage in discussions with Community Resource Specialists, as well as with other human services agencies, regarding **demographic and basic needs trends** in the community.
- 18 The I&R service collects and tracks requests for services, referrals, **demographic information**, and then produces reports regarding requests for disaster-related services and referral activity.
- 24.2 The I&R service establishes measurable outreach objectives (e.g., to increase the number of inquiries from a particular community by 5% over the next year) and develops a process for tracking effectiveness (e.g., examining demographic and referral data).

INFORM USA STANDARDS
AND QUALITY INDICATORS
FOR PROFESSIONAL
INFORMATION AND REFERRAL



Version 10.0
Published: July 2024
Published by: Inform USA





Service Delivery in the Aftermath of a Pandemic: Findings from the Information and Referral/Assistance National Survey





For more information:

- For more survey findings
 on demographic
 information, see our latest
 issue brief at:
 <u>www.advancingstates.org/initiatives/information-and-referralassistance</u>
- Visit Inform USA at www.informusa.org









DIAL 888.677.1199

Disability Information & Access Line

Your primary vaccine access resource



Caller from Anywhere, USA...











Local, state and national resources





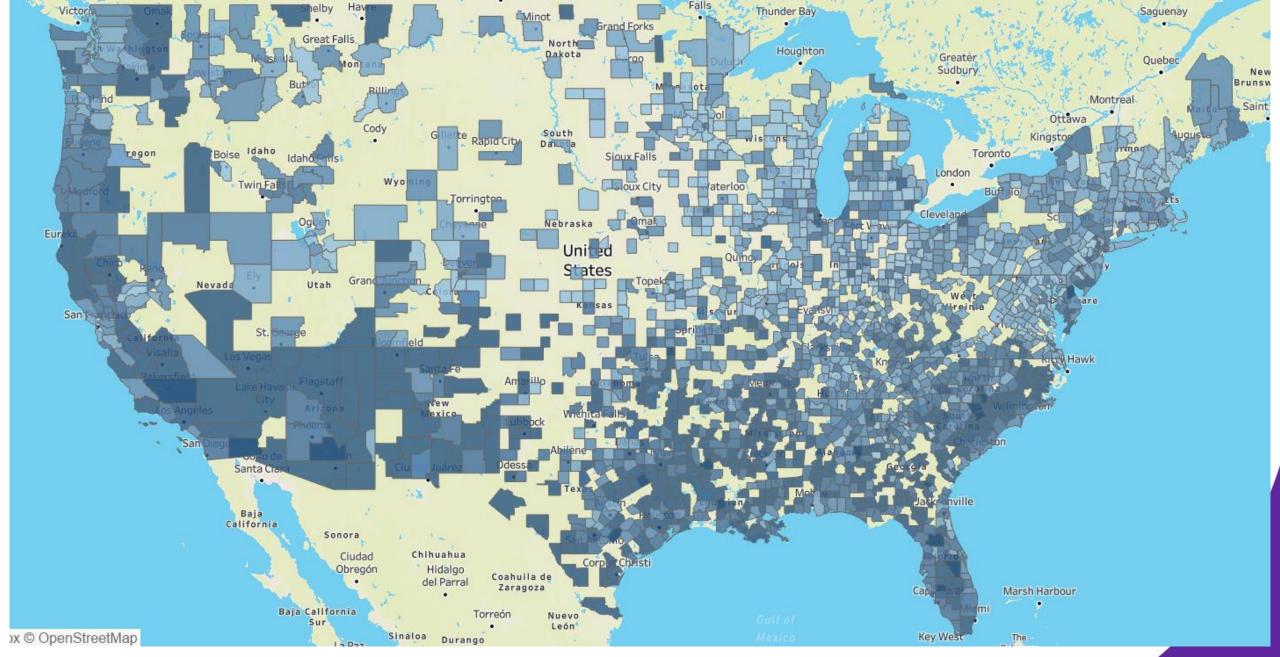


Uses for Data

- Quality
- Funding
- Advocacy
- Impact
- Reach

















Question 3

Which data tools are you using? Examples: Tableau, Microsoft BI, Excel



BALTIMORE CITY HEALTH DEPARTMENT



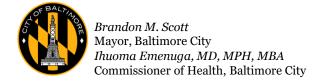
Putting Data to Work Examples from a Maryland Area Agency on Aging

US Aging 49th Annual Conference & Tradeshow July 8, 2024

Alice Huang, Acting Assistant Commissioner, Community Services Amanda Smith, Epidemiologist Baltimore City Health Department



Baltimore City Overview



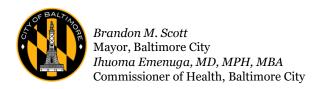


Baltimore City

- City of neighborhoods
- Older adult (55+) population has increased by almost
 10% in the last decade
- 22% of older adults (55+)
 living below poverty level
 - Compared to 9% for Maryland state

US Census Bureau American Community Survey Table S0102, 1-year estimates 2022

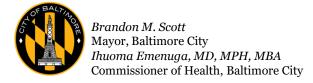






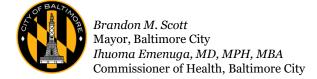
How BCHD Functions as an AAA

- One of the few AAAs positioned in a health department
- The Baltimore City Health Department (BCHD) is divided into four divisions
 - Division of Aging and CARE Services
- Benefits:
 - Aging is embedded into the public health framework
 - Enhanced data access
 - Access to in-house epidemiologist



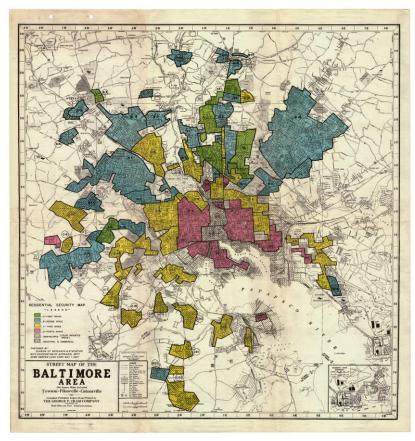


Identifying Equity Gaps



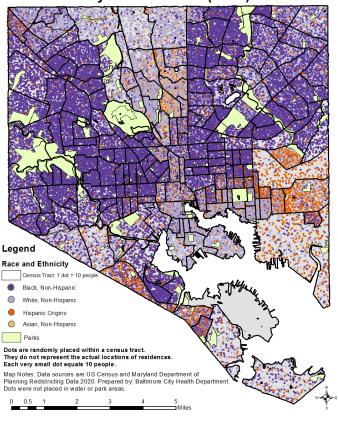


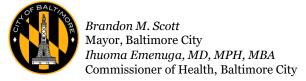
The "Black Butterfly" and "White L"



Home Owners' Loan Corporation. (1937). *Residential Security Map of Baltimore MD*. https://jhir.library.jhu.edu/items/7583d1ed-61d7-4373-9ad2-e23ec862f3ee.

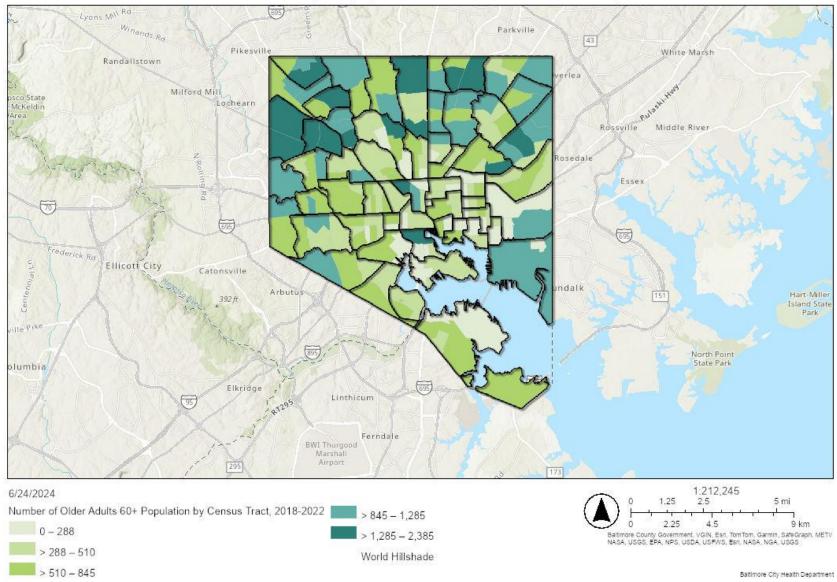
Baltimore City: Race and Ethnicity Distribution by Census Tract (2020)

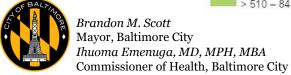






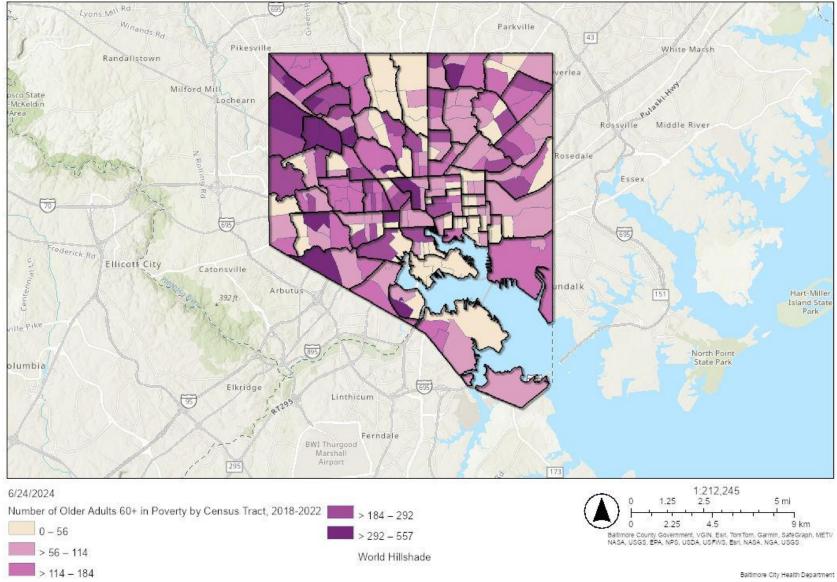
Number of Older Adults (60+) by Census Tract, Baltimore City, 2018-2022

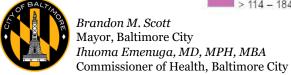






Number of Older Adults (60+) in Poverty by Census Tract, Baltimore City, 2018-2022

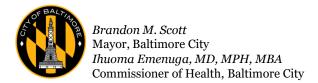






Identifying Equity Gaps

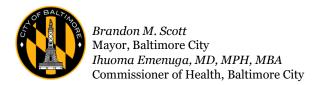
- Who is reaching out to your AAA vs. who needs the help
- Define the scope and determine what data points would be of use
- Compile existing data and compare across groups, when possible
- Assess access to current services for those identified as in need





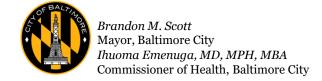
Identifying Equity Gaps

- Possible data sources:
 - US Census Bureau
 - CDC Behavioral Risk Factor Surveillance System (BRFSS)
 - CDC PLACES
 - CDC Wide-ranging ONline Data for Epidemiologic Research (WONDER)
 - State and local health department websites





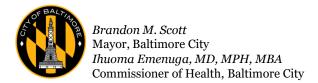
An Example of How BCHD Uses Data





How BCHD Uses Data

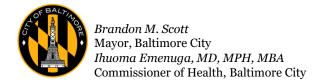
- Baltimore City is majority Black or African American (61.2%), then White (27%)
 - These are the groups of residents we typically compare when discussing disparities
- Smaller racial and/or ethnic groups might get lost or hidden
 - May not know how to navigate resources
 - Existing resources may not be appropriate





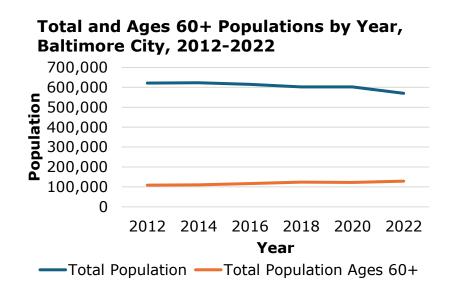
Identifying Trends

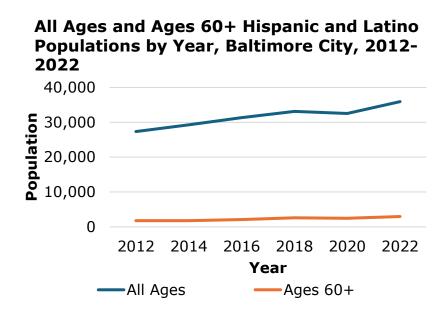
- Area Plan process: compile census data for Baltimore City older adults
 - Helps identify growing and/or hidden populations
- Have identified a growing Hispanic and Latino population
- Spanish speaking population has grown over the last few years





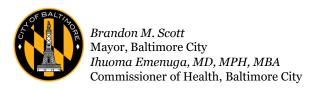
Visualizing Trends





The Hispanic and Latino population ages 60+ has almost doubled in Baltimore City from 2012 (N=1737) to 2022 (N=2965)

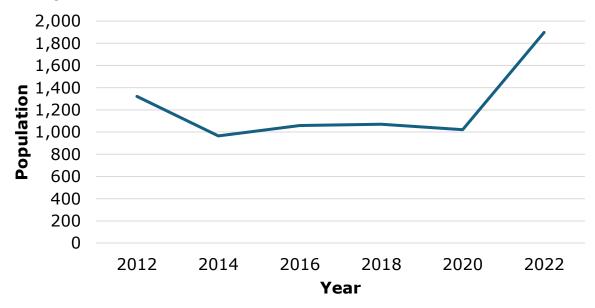
US Census Bureau American Community Survey Table S0102, 1-year estimates 2012-2022, 5-year estimate 2020



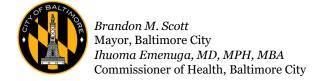


Visualizing Trends

Ages 65+ Spanish Speaking Population by Year, Baltimore City, 2012-2022

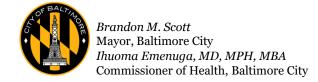


US Census Bureau American Community Survey Table S1601, 1-year estimates 2012-2022, 5-year estimates 2018 and 2020





Hidden Populations: Balancing Data and Anecdotal Evidence



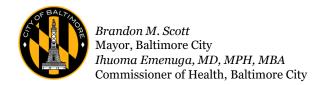


Comiendo Juntos



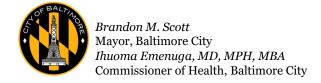






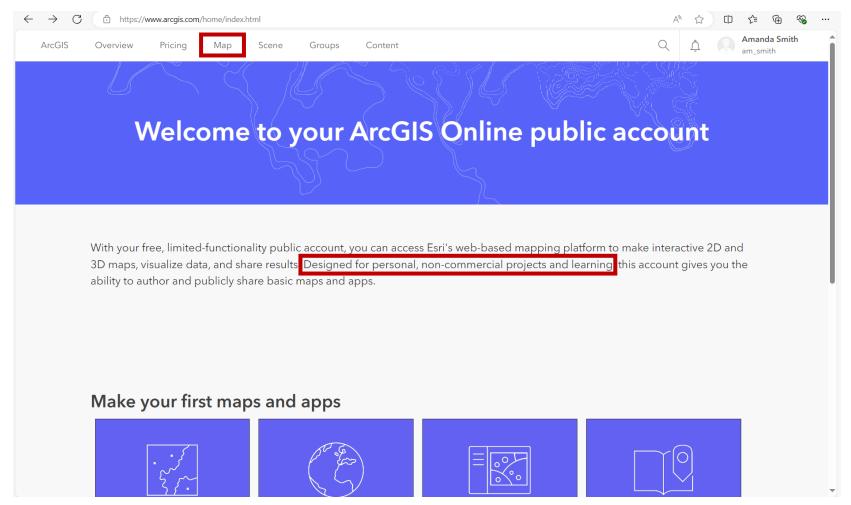


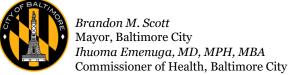
Utilizing Mapping to Determine Senior Center to Launch Spanish Programming



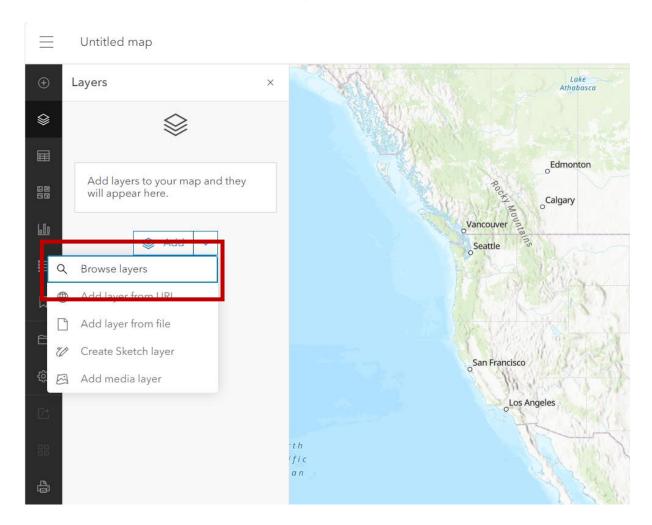


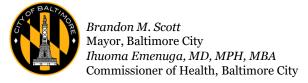
ArcGIS Online



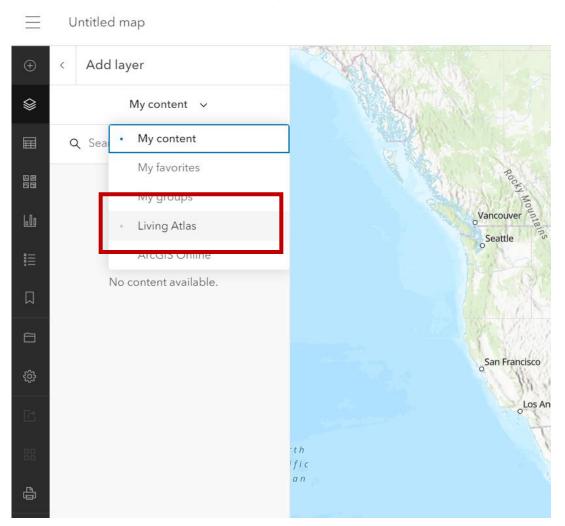


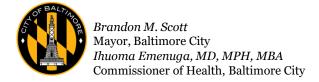






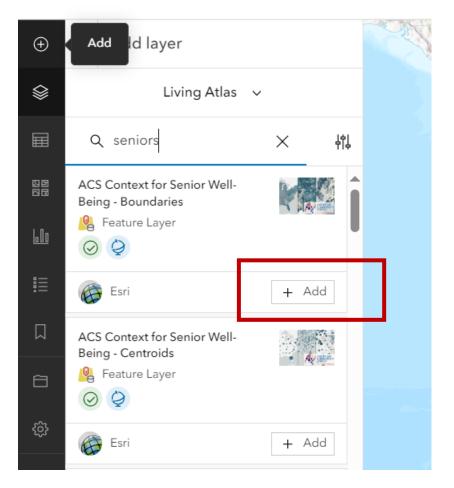


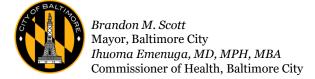




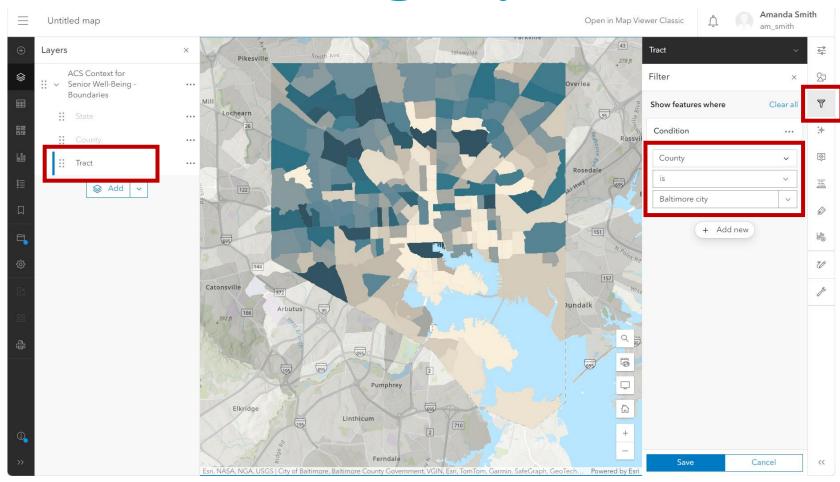


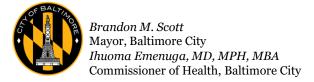
─ Untitled map



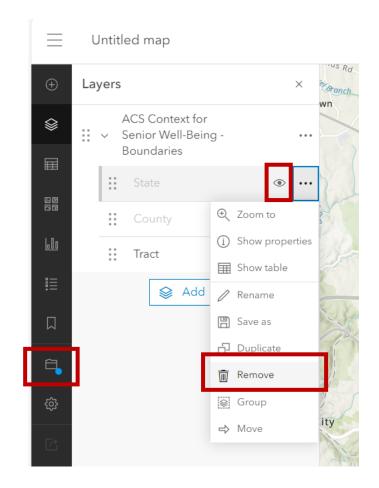


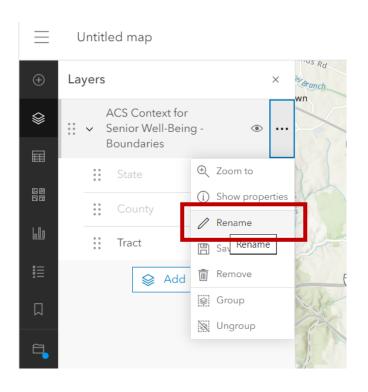


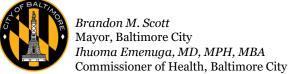






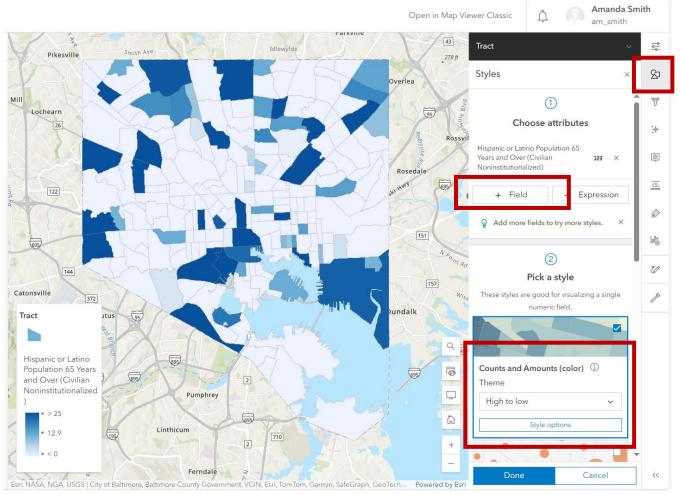


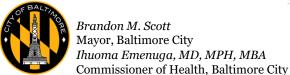






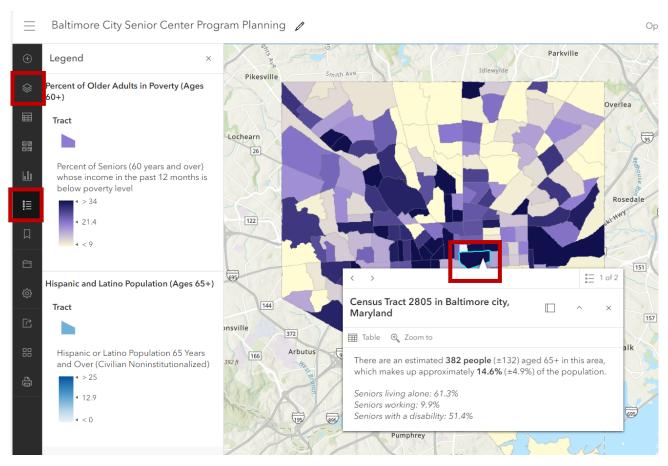
Hispanic and Latino Population Layer

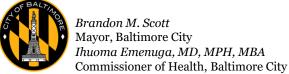






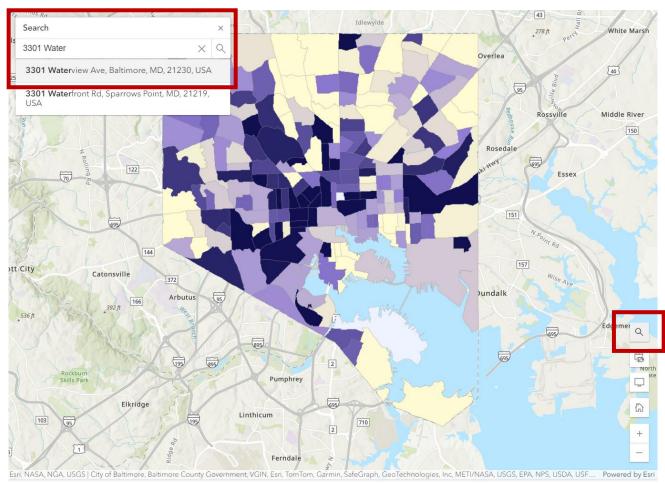
Older Adults in Poverty Layer

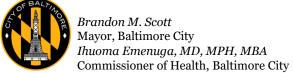






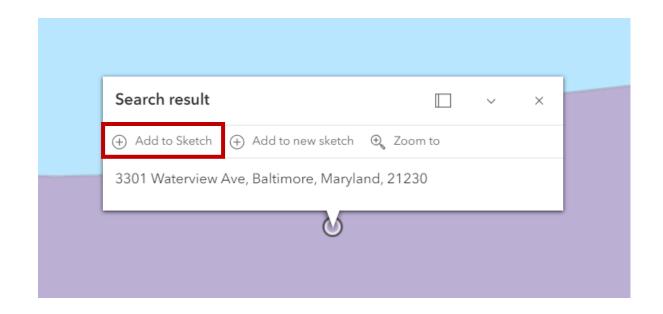
Point Locations

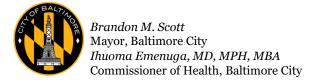




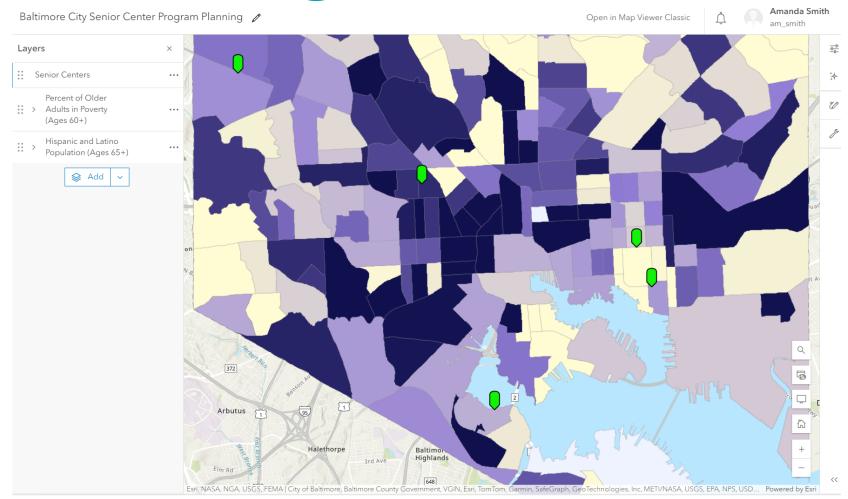


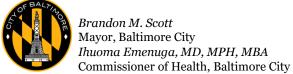
Point Locations



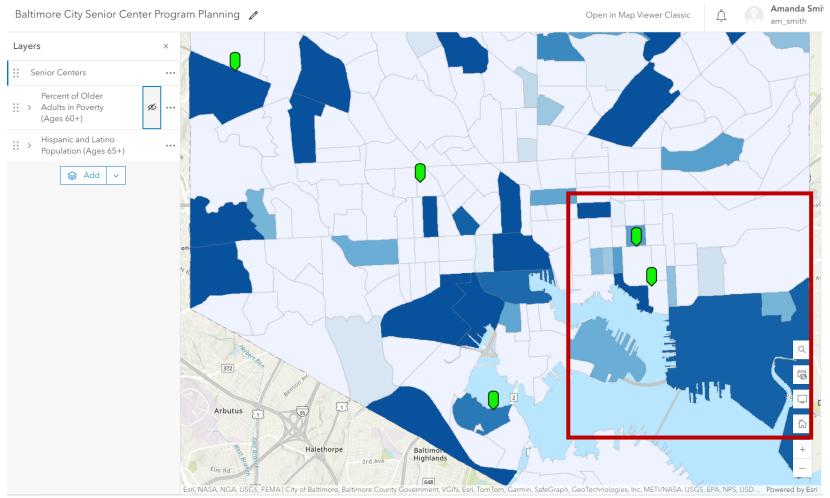


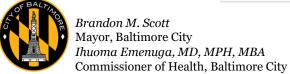




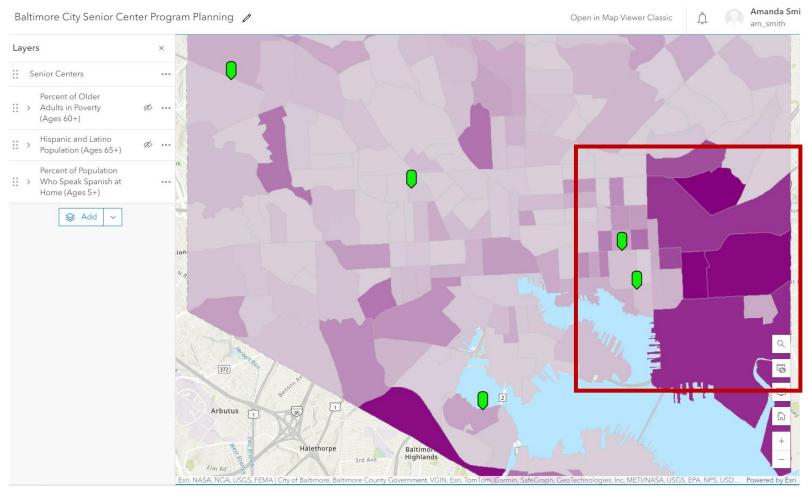


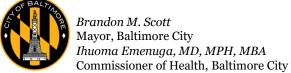




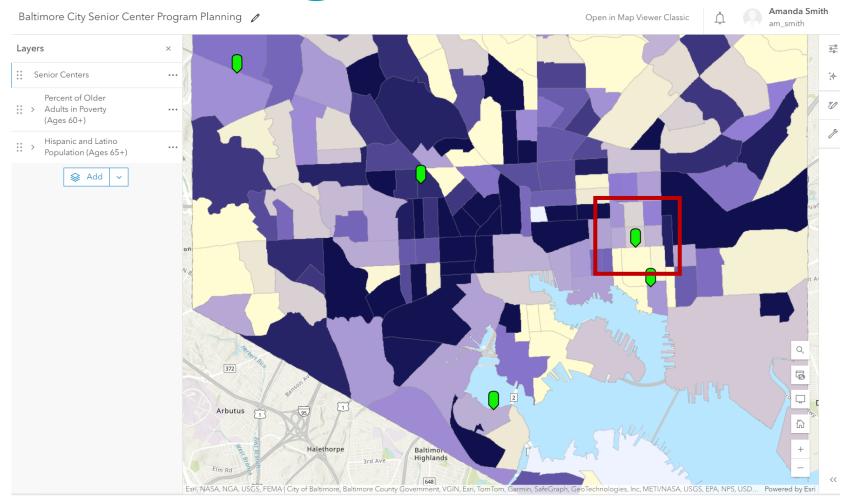


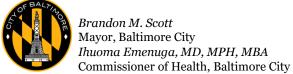






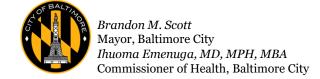




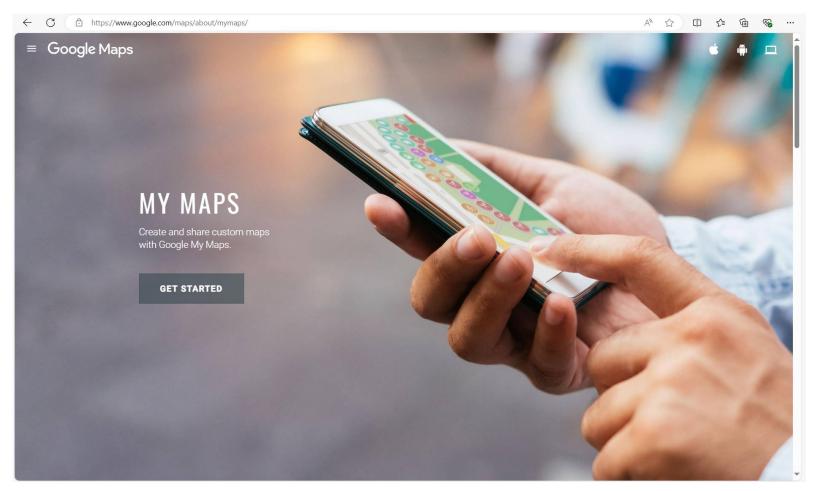


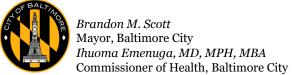


Other Ways to Get Started

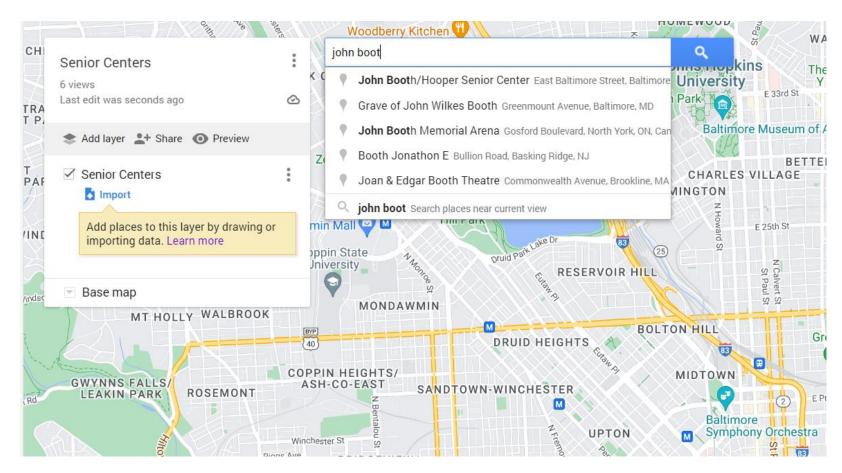


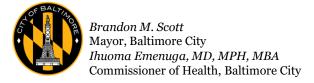




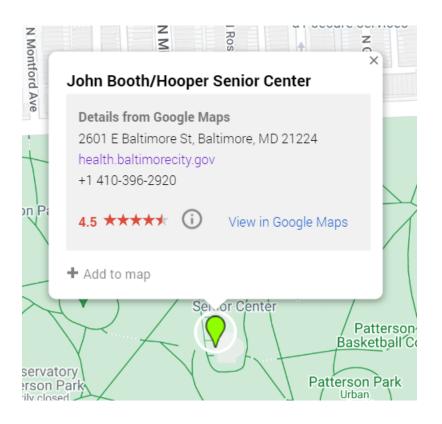




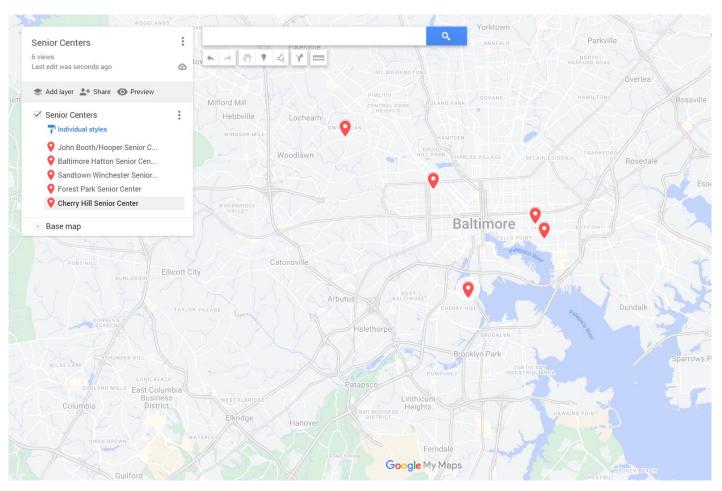


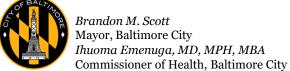








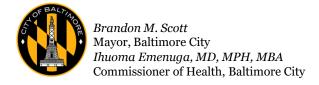






Questions?

Alice.Huang@baltimorecity.gov AmandaM.Smith@baltimorecity.gov





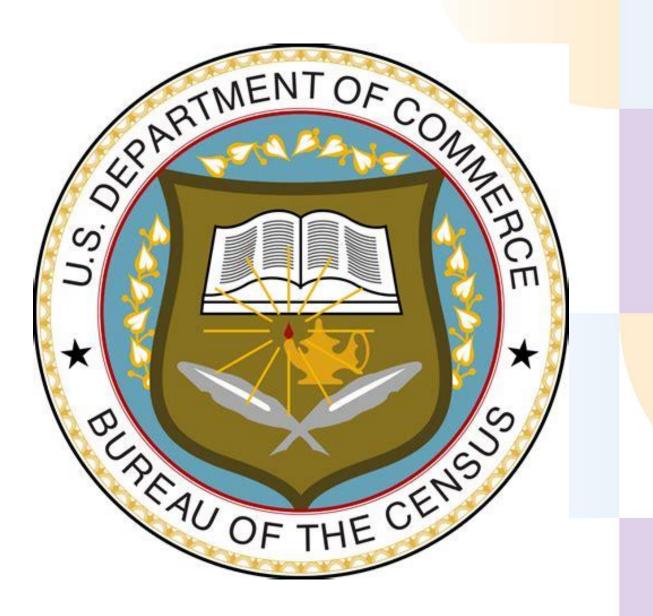
Question 4

What data sources are you using?

Examples: US Census Data, ARC GIS, Google Maps, our organization's data, local data from another agency



Break



CENSUS DATA TOOLS: HOW DO I GET THE INFO I NEED?



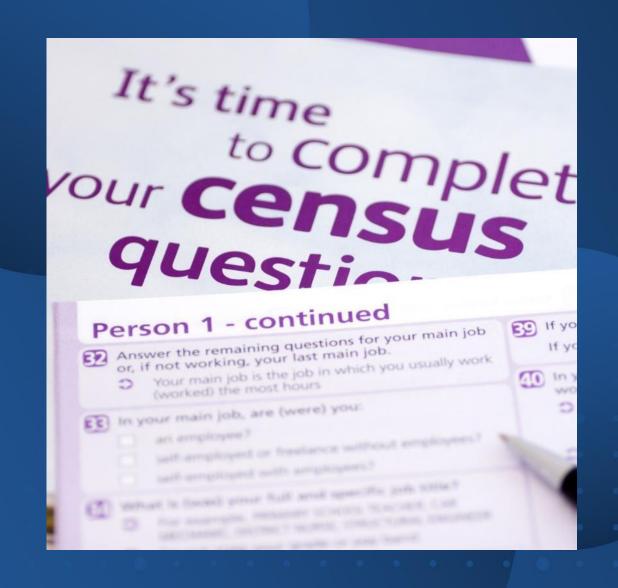


Objectives

- ✓ Overview of Census
 Bureau Programs/Surveys
- ✓ Introduction of Census

 Data Products
- **✓ Continue the Conversation**
- √Q&A





WHAT DOES THE CENSUS BUREAU DO?

The U.S. Census Bureau is the federal government's largest statistical agency. We conduct more than 100 censuses and surveys each year, including:

Decennial Census

The once-a-decade population and housing count of all 50 states and U.S. territories

American Community Survey

The ongoing, annual survey of the social, economic, housing, and demographic characteristics of the nation's population

The Economic Census

The official five-year measure of American businesses



The Census Bureau's mission is to serve as the leading source of quality data about the nation's people and economy.



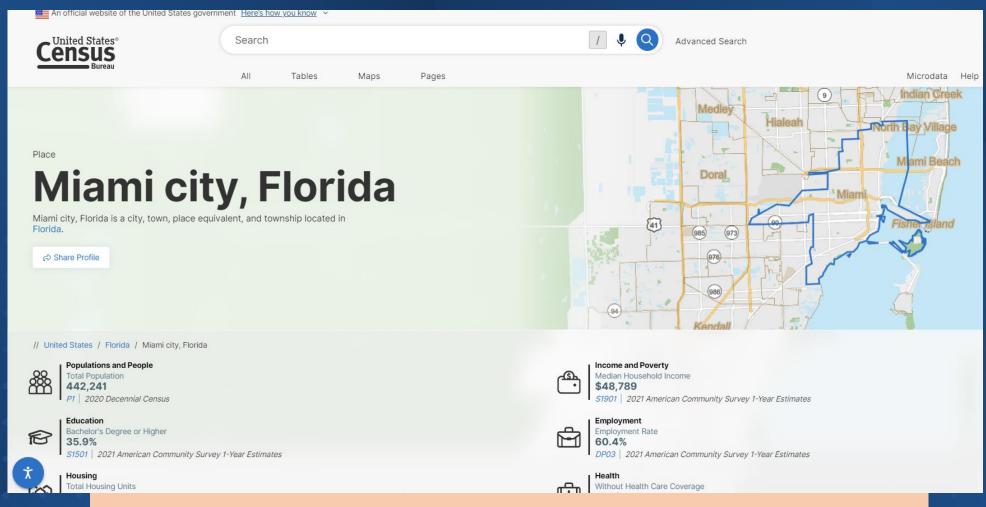
POPULAR DATA TOOLS

- Explore Census Data (DATA.CENSUS.GOV)*
- Quick Facts*
- My Congressional District*
- My Tribal Area
- Census Reporter

- OnTheMap for Emergency Management
- Census Business Builder
- Response Outreach Area Mapper
- Census Survey Explorer
- Census Academy

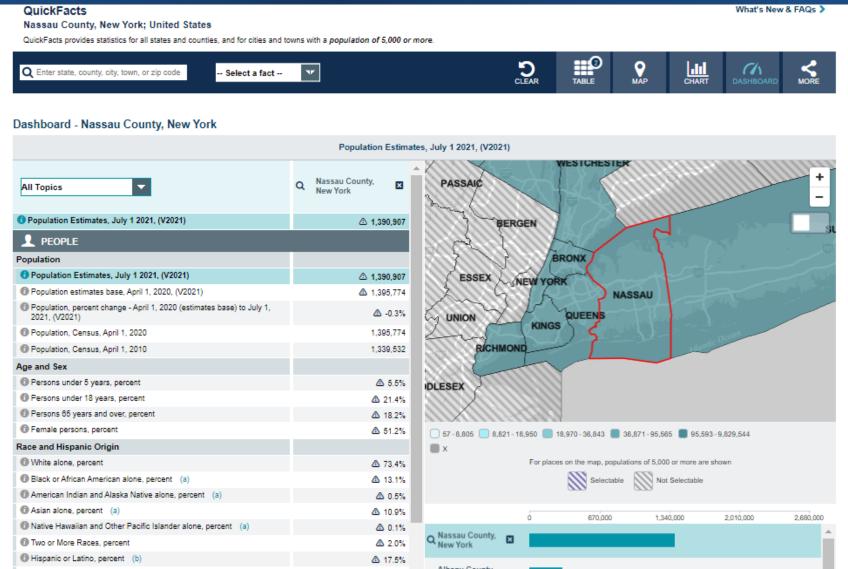


EXPLORE CENSUS DATA





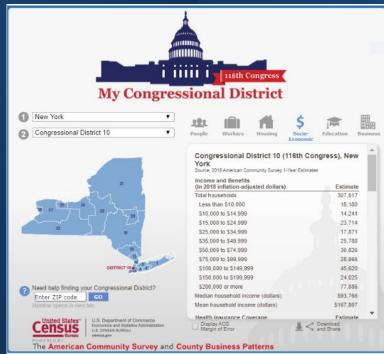
QUICK FACTS

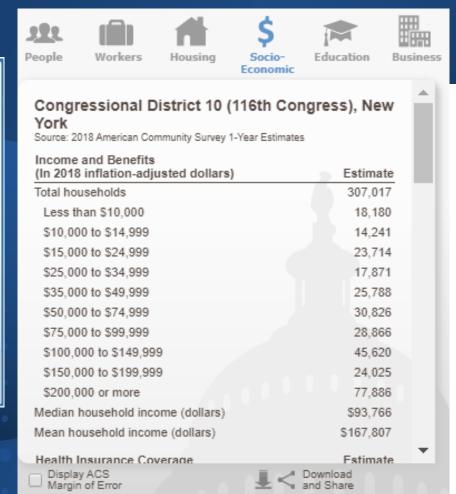




MY CONGRESSIONAL DISTRICT

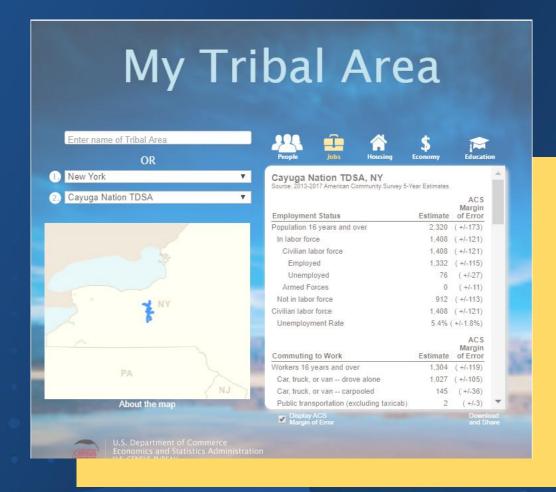








MY TRIBAL AREA











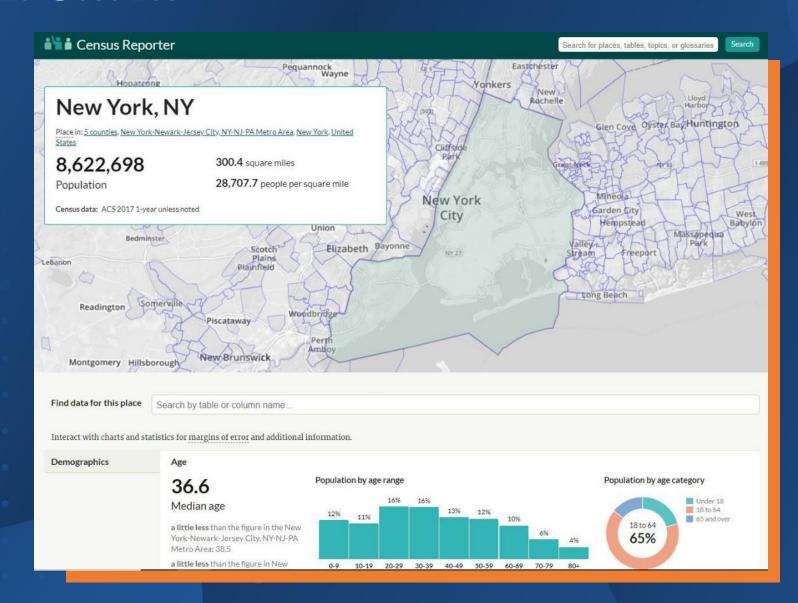


Cayuga Nation TDSA, NY Source: 2013-2017 American Community Survey 5-Year Estimates

Employment Status	Estimate	ACS Margin of Error
Population 16 years and over	2,320	(+/-173)
In labor force	1,408	(+/-121)
Civilian labor force	1,408	(+/-121)
Employed	1,332	(+/-115)
Unemployed	76	(+/-27)
Armed Forces	0	(+/-11)
Not in labor force	912	(+/-113)
Civilian labor force	1,408	(+/-121)
Unemployment Rate	5.4% (+/-1.8%)	
Commuting to Work	Estimate	ACS Margin of Error
Workers 16 years and over	1,304	(+/-119)
Car, truck, or van drove alone	1,027	(+/-105)
Car, truck, or van carpooled	145	(+/-36)
Public transportation (excluding taxicab)	2	(+/-3)



CENSUS REPORTER



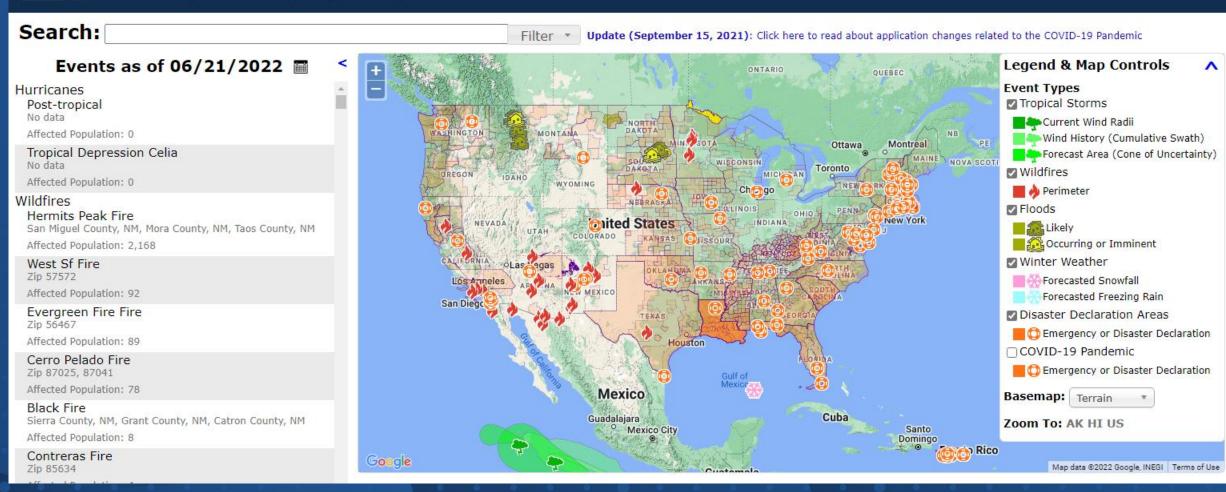


ONTHEMAP FOR EMERGENCY MANAGEMENT

Census Bureau

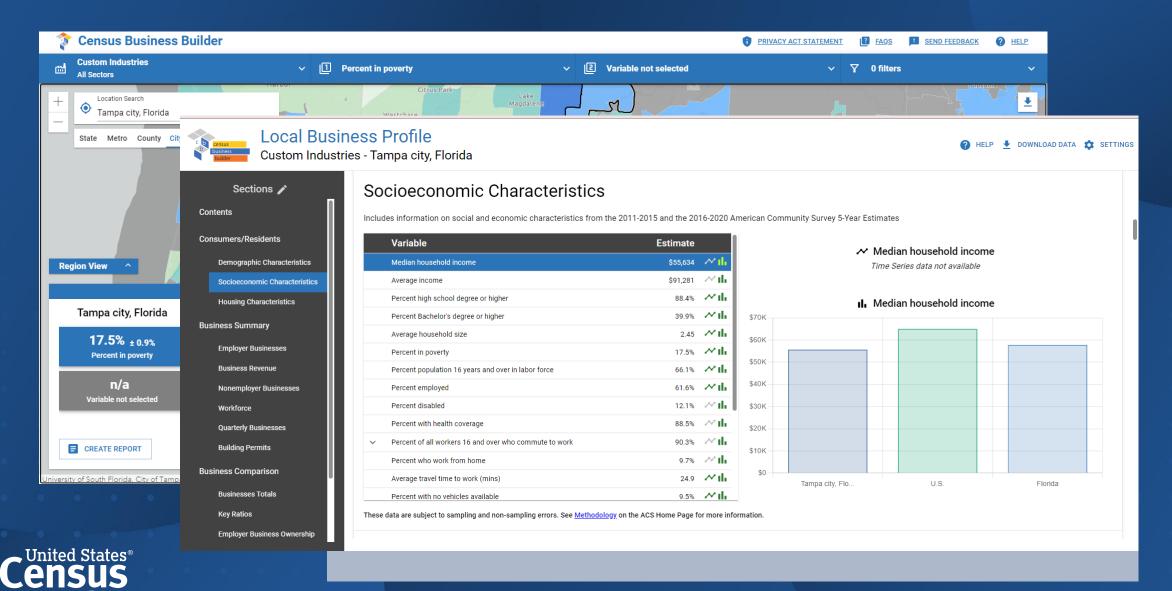
OnTheMap for Emergency Management

♠LEHD Home SOnTheMap @Help and Documentation

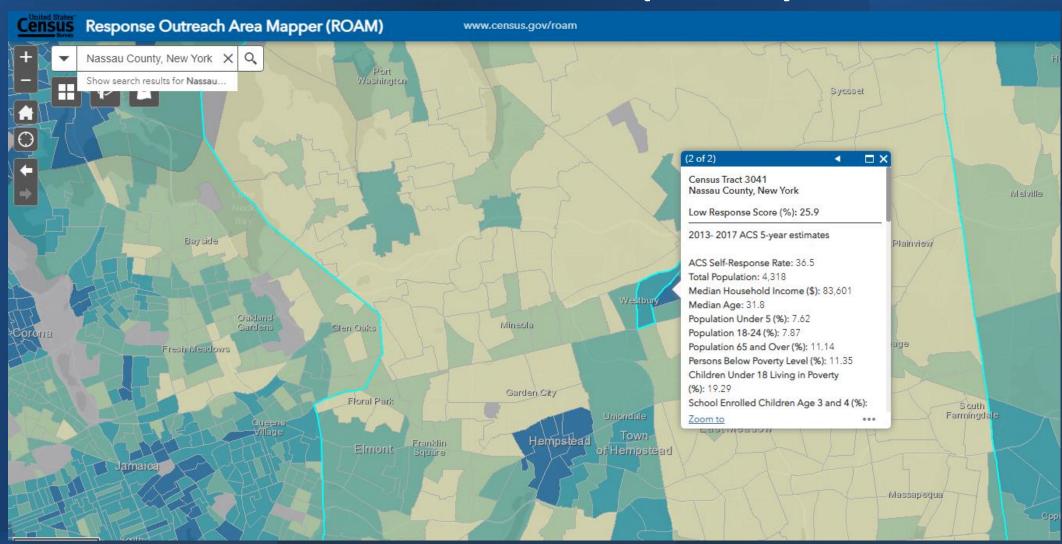




CENSUS BUSINESS BUILDER



RESPONSE OUTREACH AREA MAPPER (ROAM)





CENSUS SURVEY EXPLORER

Census Survey Explorer

Discover U.S. Census Bureau surveys or censuses by filtering and searching by geography, frequency, topics, and subtopics.

Search by name or keyword

Geographies

Frequencies *

Topics *

Subtopics *

Reset Search

Use the geography, frequency, topic, and subtopic filters above to discover surveys relevant to your needs. Use the tabs across the top of this page to learn more and obtain guidance for using this tool.

ose the tabs across the top of this page to learn more and obtain guidance for using this tool

For more details about a survey or to learn about data sources for a survey, click on the survey name to go to the survey's webpage.

Learn more about how to use this tool with this instructional video. Questions?

Call 1-844-ASK-DATA (1-844-

275-3282)

Email

census.askdata@census.gov

Comment or Feedback?
Provide comments via the "Is this page helpful" box at the bottom of this page.

Advance Monthly Sales for Retail and Food Services (MARTS) →

Provides an early indication of sales for retail and food service companies.

American Community Survey (ACS) →

The American Community Survey (ACS) is the nation's most current, reliable, and American Housing Survey (AHS)

 \rightarrow

The American Housing Survey (AHS) is a longitudinal survey sponsored by the



CENSUS ACADEMY





DEMO TIME – FINDING DATA EXAMPLES

Average commuting times by place within a state

Educational attainment stats for a congressional district

Median housing value for all counties within a state





CONTINUE THE CONVERSATION





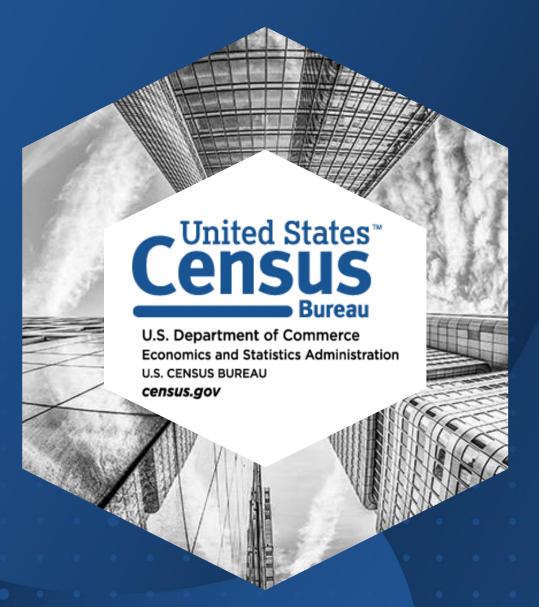


youtube.com/user/uscensusbureau

https://www.census.gov/about/contactus/social_media.html







CONTACT US!

www.census.gov/about/contact-us.html

Toll-Free: 1.844.ASK.DATA (1.844.275.2342)

General Inquiries: census.askdata@census.gov

Noelia Ana Moussignac

Data Dissemination & Training Specialist noelia.ana.moussignac@census.gov





Workgroup Activity: Putting Your Organization's Data to Work

Choose one of two groups:

- 1. How I&R Teams gather and analyze their data to address challenges
- 2. How organizations, counties, states use data sources and tools to address challenges



Guidelines for Workgroup Activity

- Re-organize into two main groups
- Talk through discussion questions
- Presenters help choose one organization per group to demonstrate ideas on how to use data tools, sources, etc. to address organizational challenges.



US/Aging

Thank You!

SAVE THE DATE JULY 20–23, 2025





www.usagingconference.org